

The digital commerce imperative

Are your fulfillment and supply chain processes ready to respond?



Digital commerce is driving retail. It's the lifeblood that is fueling growth during a time of unprecedented disruption. A slow or inefficient order fulfillment or supply chain can make or break your success. Yet, many companies are ill prepared to meet the agility imperative.



are unprepared to meet growing digital commerce needs



are experiencing slower distribution, longer fulfillment due to the pandemic



lack adequate supply chain technology

GRAPH SOURCE: A commissioned study conducted by Forrester Consulting on behalf of Microsoft, November 2020

Cost-efficient order management and resilient supply chains supported by automation are goals for most organizations today. KPMG LLP (KPMG) and Microsoft can show you how to combine these two elements to accelerate your ability to deliver what your customers want and drive growth.

KPMG Powered Enterprise | Supply Chain enabled by Microsoft Dynamics 365

KPMG offers this preconfigured solution integrating warehousing, purchasing, manufacturing and distribution. It is designed to provide you with the ingredients to do just that, with better practice processes and built-in leading interoperability. Powered Supply Chain is driven by the insights you need to buy and make exactly what you need to help keep your customers satisfied.

Within it, our KPMG Target Operating Model can help you to improve your supply chain function to better meet the demands of the organization, while helping to maximize efficiency gains both now and in the future.

KPMG teams understand the human factors involved in business transformation. We can help inspire and empower your people to embrace change, as you align your transformation with industry disruption.

A preconfigured cloud solution, embedded with years of KPMG leading practice and enhanced with automation, Powered Supply Chain helps you to quickly transform and derive value from your move to the cloud.

It's not what you put into the cloud that matters, but what you get out of it

Powered Supply Chain provides:

- A jump start to your digital supply chain transformation
- Immediate access to leading practices, processes and supply chain service delivery models
- Technology-enabled efficiencies and insight
- A guided process with an array of supply chain assets and accelerators
- Reduced implementation risks and increased speed to value.

Why KPMG and Microsoft?

Clients want advisers with deep understanding of their chosen technology solutions. KPMG draws upon a decades-long, global partnership with Microsoft that includes a specialized practice group for Retail and Consumer companies and the Dynamics 365 platforms. We have teamed together on hundreds of successful digital collaborations.

Let us help you create more resilient, agile order management and supply chain processes.

Client success story:

Transformation fuels healthy growth

This newly merged healthy food retailer and nutrition business decided to implement the Microsoft Dynamics 365 Finance and Supply Chain Management platforms. It wanted to standardize business operations and formalize consistent master data sets, increase third-party logistics, and improve order management productivity, all while keeping separate brands for the retail and nutrition businesses.

Thanks to standardized processes across both companies, our client came out of the merger with a one-company focus, allowing it to:

- Analyze brand data at a granular level while showing one face to the customer
- Take advantage of key Microsoft apps and transform and simplify its business while improving overall company and employee productivity
- Balance central control and local flexibility with robust governance and standardization
- Increase productivity for customer and vendor order management by introducing automated EDI capabilities, increasing the speed from order to delivery, and improving customer satisfaction.

Contact us

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