

# Redefining the procurement experience

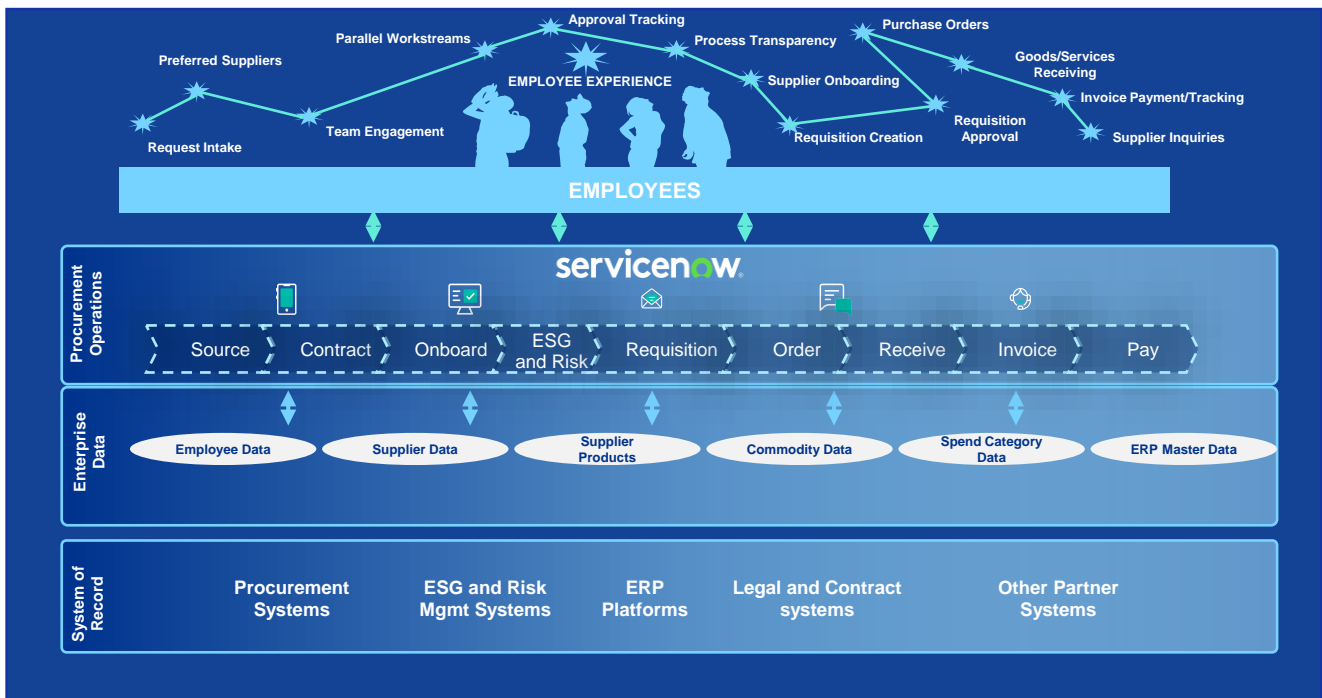
## KPMG is working to solve procurement’s agility and scalability challenge

Too many procurement organizations today are operating in an exceedingly reactive mode. Business partners are frustrated by slow turnaround times, lack of transparency, and outdated technologies. To better support employee and supplier needs, the procurement function must invest in becoming more agile and responsive to the business—and early engagement is critical for maximum impact and value.

## The world is not slowing down

To keep up with increasing demand from the business, procurement leaders need a more connected and automated source-to-pay process for their teams. Fortunately, modern, digital technology can enable collaboration between functions, reduce end-to-end cycle time, and support a simplified user experience.

Imagine being able to connect procurement operations through a single platform—one that fits into your existing technology stack. ServiceNow works as an engagement layer that drives orchestration across multiple corporate office functions. New modules on the platform, including Procurement, Supplier and Accounts Payable Case Management and Sourcing, Procurement and Supplier operations, can help in streamlining and automating processes.



Source: ServiceNow, Inc

## Leveraging ServiceNow to orchestrate the process

KPMG services focus on centralizing procurement processes on a single system of action that operates on top of all legacy systems, data sets, and existing processes. You can create and connect workflows that can operate freely across your existing tools.

The goal is to reduce the amount of time spent on requests, improve the employee experience, and increase productivity and savings while mitigating risk incurred with purchases.



### End-user experience

- Provides support, guidance, and experience to help ensure appropriate engagement of third-party risk
- Streamlines simple purchases, helps coordinate complex ones
- **End-to-end transparency**

### Procedure-to-pay systems



### Productivity

- Automation and end-user enablement/empowerment
- **Increased productivity of all parties involved**



### Risk mitigation

- Integration with risk groups
- Dual enablement of category strategies and compliance
- **“Easy to do the right thing”**

### Risk systems



### Speed

- Automates and accelerates requests by spend category and spend amount
- **Expedited routing for low-risk items**

## Why KPMG and ServiceNow?

Together with ServiceNow, an industry-leading workflow platform, KPMG combines our focus on strategic business outcomes and deep functional and technology experience to help clients achieve more value and deliver game-changing economics across all functions of the enterprise. KPMG recognizes that our clients need a team that brings cross-functional and technical experience to drive such transformation. We maintain our leadership position in the market with a relentless commitment to the quality of our methodologies, our people, and our solutions. We are ServiceNow's “lead-with” implementation partner, having just won their “Americas Transformation Partner of the Year – 2023” award.

## Contact us

To learn more about how the KPMG and ServiceNow Alliance can ignite change and help deliver successful digital transformation, please contact:

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